

Thank you for selecting the Urology Surgery Center as the facility of choice for your procedure or surgery.

The Urology Surgery Center, a free-standing ambulatory surgery treatment center, owned and operated by the surgeons of Urology Associates, P.C., is located at 2801 Charlotte Avenue in Nashville, Tennessee. Here you can have your operation or treatment in a convenient and comfortable, state-of-the-art facility and return home all in the same day, often within only hours.

Its 12,000 square feet include 2 fluoroscopy urology rooms, 3 operating rooms including a lithotripsy suite, 4 procedure rooms and a 17 bay recovery room, all containing the most technologically advanced urological equipment available. Family and friends may wait in the comfort of a large waiting room adjacent to the surgery center.

Urology Surgery Center's staff consists of a full complement of experienced medical professionals, including certified surgical technicians and registered nurses with certifications in Advanced Cardiac Life Support and Pediatric Advanced Life Support.

PRIOR TO YOUR SURGERY...

After your treatment or surgery has been scheduled, you will be interviewed by a Pre-Admission nurse who will ask questions about your health history, allergies, and any medications you take. You will also be given pre-operative instructions and information regarding diagnostic tests required before your procedure, as well as dietary restrictions.

If you are having general anesthesia, please call the Pre-Admissions office 5-7 days prior to your scheduled procedure at 615-250-9264.

You will be asked if you have an Advanced Directive or Living Will. Should you wish information on the development of an advanced directive, that will be provided.

THE DAY OF SURGERY...

It is very important that you arrive the day of your surgery approximately 90 minutes before surgery if you are having a general anesthetic, 60 minutes before local/versed procedures. The exact time will be indicated on the information given to you at the time of scheduling. If for some reason you are going to be delayed or cannot make your appointment, we ask that you notify the facility as soon as possible.

You should wear loose, comfortable clothing that can be easily stored in a drawstring bag that will be provided by the Center. Please leave money, jewelry, and valuables at home; there will not be a place for these items to be secured.

AFTER YOUR SURGERY...

After your procedure or surgery you will be transported to the recovery room where you will be able to rest for a short period of time. Nurses will monitor your vital signs on a regular basis and make necessary observations to assure that you are safely recovering from the effects of both your procedure and anesthesia. Your family member or friend will be allowed to be with you in the recovery area after you are awake and stable. We are happy to provide space for both parents of our pediatric patients in the special pediatric recovery room.

Before you leave you will receive detailed verbal and written instructions regarding your at-home and follow-up care.

Again, it is very important that you have a driver as you will be unable to drive yourself. We also recommend that a friend or family member stay during the procedure in the event of an emergency.

Hours of operation for the Urology Surgery Center are M-F 6:30 a.m. to 6:30 p.m. If you have an emergency after hours, proceed to the nearest emergency room. Other questions and concerns may be addressed by calling our 24-hour number, 615-250-9300.

ABOUT YOUR BILL...

Our Financial Specialists will do everything they can to simplify the billing and insurance process for you. This will require your providing the most current and accurate insurance information that you have. Prior to your procedure you will be given information regarding facility and professional fees that will be charged for your procedure. Should there be any out-of-pocket expense for you, this amount will be discussed and a payment plan established.

For your information, you should expect to receive as few as two or as many as four bills related to your surgery. Charges from the Urology Surgery Center will be on one bill. This bill covers the fee for the Center's facilities, services and supplies. You will receive a second bill for the professional services of your surgeon.

You may receive additional bills from the anesthesiologist, if you received a general anesthetic, and pathologist, if a biopsy was performed, and for any diagnostic testing that was required preoperatively.

If you have medical insurance, we will file it for you to collect the portion of the fees covered by your insurance for your surgeon and the surgery center's services. We will furnish the anesthesiologist, pathologist, and any other providers involved in your care the necessary insurance information for them to file their charges for you.

ANY QUESTIONS?

When preparing for upcoming surgery, many questions arise, often after you leave your doctor's office. If you discover you have more questions about your procedure or your instructions, or you just need to clarify information, please do not hesitate to call us at Urology Surgery Center. We are here to make your outpatient surgery experience as stress-free as we can.